

**Subject:** High Limit Reset Change

**Date:** 05/31/2023

**Region:** Global

**Model Affected:** LVE20X, LVG20X, EEG16X/24X, EEG25X, CFE410/420, PXE/OXE100

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### Summary

Please note an important high limit reset change for high limits that use a rocker switch.

### Procedure

Newer high limit modules monitoring the high limit probe requires a longer hold time to reset the software properly.

- Going forward, press and hold the reset switch for 5 seconds to reset the high limit.
- This change applies to the new Generation 2 high limits.

**Best Practice:** Apply this reset method when resetting any high limit using a rocker switch, since it is unknown which generation high limit may be installed in the unit.



### Questions

For further information, please contact Technical Services using one of the following options:

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- U.S. and Canada: +1-800-417-8405
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[Live chat](#) via the Henny Penny website, extranet, or customer support website.

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